

EMPLOYEE DISCIPLINARY REPORT

To Personnel Department:

The following warning was issued today and I desire that the warning be made a part of the official record.

Jeffery Denton Service

NAME	DEPARTMENT	DATE OF WARNING
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- |   |                                     |   |
|---|-------------------------------------|---|
| 1. ( ) UNREPORTED ABSENCE                       | 6. ( ) FAILURE TO OBEY ORDERS       | 11. ( ) VIOLATION OF SAFETY RULES                                 |
| 2. ( ) TARDINESS                                | 7. ( ) FIGHTING ON COMPANY PREMISES | 12. <input checked="" type="checkbox"/> DEFECTIVE & IMPROPER WORK |
| 3. ( ) DRINKING ON DUTY                         | 8. ( ) LEAVING WITHOUT PERMISSION   | 13. ( ) CARELESSNESS  |
| 4. ( ) REPORTING UNDER THE INFLUENCE OF ALCOHOL | 9. ( ) HOUSEKEEPING                 | 14. ( ) DESTRUCTION OF COMPANY PROPERTY                           |
| 5. ( ) INSUBORDINATION                          | 10. ( ) IMPROPER CONDUCT            |   |

REMARKS

CAR WAS Serviced on 5/01/00 by #52 + CAME BACK in on 5/8/00 with note From Customer Stating The tire pressure WAS WAY OFF on 3 of his TIRES The Tech's ARE Required To Check AIR Pressure on ALL MAINTENANCE Services

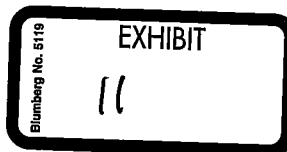
5/09/00  
Signature of Supervisor

I have read this report ----- Signature of Employee

THE ABOVE OFFENSE OR OFFENSES HAVE BEEN NOTED AND ARE MADE A PART OF THE ABOVE EMPLOYEE'S RECORD AS OF THIS DATE.

Personnel Department

Date



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CALL WHEN READY: <input type="checkbox"/> YES <input type="checkbox"/> NO		JUNE ID. NO. 1 6 3 2 5 9 3 C 3 4 5 9 1 8 9 1 6 3 2 5 9 3 C 3 4 5 9 1 8 9		YEAR/MAKE/MODEL 99/OLDSMOBILE/ALERO/GL SEDAN		PRODUCTION DATE 12/31/98		STOCK NO. 10		LICENSE NO. 211897	
JAMES D SINCLAIR 142 ALBRIGHT DRIVE LOVELAND, OH 45140		RESIDENCE PHONE 513-583-9503		BUSINESS PHONE 513-583-9436		DELIVERY DATE 12/31/98		DELIVERY MILES 10		SELLING DEALER NO. 05/08/00	
TIME RECEIVED 08:05am		DATE/TIME PROVIDED 05/08/00		07:00pm		PRIORITY		EXPIRATION DATE 10		EXPIRATION MILES 111	
APPOINTMENT <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		CUSTOMER REQUESTS ARE BASED ON A RATE OF PER FLAT RATE HOUR.		CUSTOMER SIGNATURE <i>Drop off</i>		SERVICE: 513-489-4424 BODY SHOP: 513-489-7381 MAIN: 513-489-2000		SERVICE: 513-489-4424 BODY SHOP: 513-489-7381 MAIN: 513-489-2000		CARD NO. 667 MILEAGE 24117 TRANS. AIR COND. TURBO	
ORIGINAL CUSTOMER ESTIMATE:		PARTS		LABOR		TOTAL		ESTIMATE		ORIGINAL ESTIMATE	
X- C 060LZ		WHEN AND TIRES CUSTOMER STATES REAR TIRE LEAKS AIR - CORRECT TIRE PSI ON ALL TIRES. RESET LOW TIRE PSI LIGHT		LABOR INSTRUCTIONS		CUSTOMER SIGNATURE		"I-275 and MONTGOMERY RD" 10981 MONTGOMERY RD CINCINNATI, OH 45249		R.O. DATE 05/08/00	
TERMS: STRICTLY CASH, UNLESS ARRANGEMENTS MADE		ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE		ATTENTION: WE ARE NOT RESPONSIBLE FOR ARTICLES LEFT IN VEHICLE		RO# _____ OF _____		1 LUBE, OIL & FILTER 2 ROTATE TIRES 3 BALANCE WHEELS 4 ALIGN FRT. END 5 ALIGN REAR END 6 TUNE ENGINE 7 REPLACE FUEL FILTER 8 SERVICE TRANS. 9 SERVICE COOL. SYS. 10 A/C SERVICE 11 BRAKE INSPECTION 12 _____		REPLACED PARTS WILL BE MADE AVAILABLE UN- LESS SPECIFIED OTHERWISE <input type="checkbox"/> DISCARD	

[illegible]

## CLAIM CHECK

667

Jim

Thanks,

Please check the rear passenger tire, be sure the tires are at the correct pressure and get the low pressure light off.

I need to have the car back as early as possible.

The Low Tire Pressure light will not go off. I had this car in last Monday for service. On Saturday I drove about a mile and the Low Tire Pressure light came on. I stopped and checked the tire pressure. The front tires were at 43 PSI. One back tire was at 32 PSI and the other one at 35 PSI. Sunday when I went out the rear tire on the passenger side was flat. It may have a slow leak. I don't understand why they would have been inflated that high when the tire says 35 PSI Max.

See Below ↓

ing any implied warranty of merchantability or fitness for a particular purpose, and COLUMBIA OLDSMOBILE, Inc., neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.

## TERMS:

STRICTLY CASH, UNLESS ARRANGEMENTS MADE

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

ATTENTION: WE ARE NOT RESPONSIBLE FOR ARTICLES LEFT IN VEHICLE

OF	
1	LUBE, OIL & FILTER
2	ROTATE TIRES
3	BALANCE WHEELS
4	ALIGN FR.T. END
5	ALIGN REAR END
6	TUNE ENGINE
7	REPLACE FUEL FILTER
8	SERVICE TRANS.
9	SERVICE COOL. SYS.
10	A/C SERVICE
11	BRAKE INSPECTION
12	

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C345980



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SALESPERSON NO. 692		SERVICE	
CALL WHEN READY: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	VEHICLE ID NO. 103N152E9X0345989	YEAR/MAKE/MODEL 99/OLDSMOBILE/ALERO/CL SEDAN	PRODUCTION DATE
JAMES D SINCLAIR 142 ALBRIGHT DRIVE LOVELAND, OH 45140		CUSTOMER NO. 32284	DELIVERY DATE 12/31/98
RESIDENCE PHONE 513-583-9503	BUSINESS PHONE 513-583-7436	COLOR	STOCK NO.
TIME RECEIVED 03:14am	DATE/TIME PROMISED 05/01/00	CONTRACT NO.	DELIVERY MILES 10
PRIORITY	PER FLAT RATE HOUR	EXPIRATION DATE	SELLING DEALER NO.
CUSTOMER CHARGES ARE BASED ON A RATE OF		R.O. DATE 05/1	
STAFF RATE OF \$		ADVISOR	
LABOR INSTRUCTIONS		CARGO NO.	
ORIGINAL CUSTOMER ESTIMATE: PARTS LABOR TOTAL		MILEAGE	
<p><i>Minor service</i></p> <p><i>HA, 2A, 3A, 6A, 6B, 9A, 13D, 13G</i></p> <p><i>Need at 1500</i></p> <p><i>\$69.00</i></p>		TRANS.	
CUSTOMER SIGNATURE <i>[Signature]</i>		AIR COND.	
PHONE NOS. SERVICE: 513-489-4424		TURBO	
BODY SHOP: 513-489-7381		P.S.	
MAIN: 513-489-2000		<p><i>Columbia Oldsmobile/Alero/Alero/Alero</i></p> <p>"1275 and MONTGOMERY RD"</p> <p>10981 MONTGOMERY RD</p> <p>CINCINNATI, OH 45249</p>	
ESTIMATE		ORIGINAL ESTIMATE	
<p>(UNDER OHIO LAW) YOU HAVE THE RIGHT TO AN ESTIMATE IF THE EXPECTED COST OF REPAIRS OR SERVICES WILL BE MORE THAN TWENTY-FIVE DOLLARS. INITIAL YOUR CHOICE.</p> <p>WRITTEN ESTIMATE</p> <p>ORAL ESTIMATE</p> <p>I DO NOT REQUEST AN ESTIMATE</p>		<p>REPLACED PARTS WILL BE MADE AVAILABLE UNLESS SPECIFIED OTHERWISE</p> <p><input type="checkbox"/> DISCARD</p>	
<p>TERMS:</p> <p>STRICTLY CASH, UNLESS ARRANGEMENTS MADE</p> <p>ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE</p> <p>ATTENTION:</p>		<p>RO#</p> <p>1 LUBE, OIL &amp; FILTER</p> <p>2 ROTATE TIRES</p> <p>3 BALANCE WHEELS</p> <p>4 ALIGN FR. END</p> <p>5 ALIGN REAR END</p> <p>6 TUNE ENGINE</p> <p>7 REPLACE FUEL FILTER</p> <p>8 SERVICE TRANS.</p> <p>9 SERVICE COOL. SYS.</p> <p>10 A/C SERVICE</p>	

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R. O. NO.	EXP. NO.	OPER. NO.
1 1/2		2011489		SR Sindair

14223A 62688A 92120 4E  
OFF